

Capability Statement





Exceeding expectations

Enhance and protect your home or business with our high-quality Glass & Aluminium Doors, Windows, and Security Screens.

At Russco's Glazing Service, we provide comprehensive glazing solutions for the Mackay area. Our offerings include a diverse selection of glass products and services, such as windows, doors, splashbacks, shower doors, patio enclosures and more.

With over a decade of experience in the industry, our company is built on a foundation of expertise and quality. Our founder has accumulated over three decades of industry knowledge, and our team is dedicated to ensuring that each project meets and exceeds our clients' expectations.

Our Mission

We are fully committed to:

- Providing finished products and service of exceptional quality at a competitive price, delivered in full and on schedule.
- Expanding and developing new and creative product solutions for our clients
- Offering exceptional customer service to guarantee that every customer's and stakeholder's expectations are exceeded



Locally operated. Family-owned.



Russell Whalley



Sonya Whalley

Russell and Sonya are the founders of Russco's Glazing Services. Established in 2010, they began their operations in a small workshop with limited resources and worked tirelessly to grow their customer base and reputation in the industry. Over the past 12 years, they have expanded their operations significantly, and Russco's is now a leading provider of glazing services in the region. Their dedication to quality workmanship, outstanding customer service, and investment in the latest technology and equipment have been the driving forces behind their success. Russell's and Sonya's passion for their craft, combined with their customer oriented service, has allowed them to create a thriving business that continues to grow and serve their community.

Doors

- Entry Doors
- Stacking Doors
- Bi-Fold Doors
- Sliding Doors
- Commercial Doors



Windows

- Sliding Windows
- Casement Windows
- Awning Windows
- Louvre Windows
- Double Hung Windows
- Commercial Shopfronts
- Patio Enclosures
- Automated Window Systems



Screening

- Prowler Proof Preferred Supplier
- ForceField Security Screens
- Gardian Security Systems
- Snaplock Security Screens
- Large Welded Diamond Security Screens





Custom Made Screens

- Diamond Grille Barrier Screens
- Paw Proof Mesh Fly Screens
- Standard Fly Screens
- Screened Enclosures
- Mirco Meshed Fly Screens
- Retractable Screens



Glass

- Factory Reglazes
- Glass cut-to-size
- On-site Reglazing
- Window Repairs
- Door Repairs
- Table Tops
- Back Splashes
- Framed Mirrors
- Frameless Mirrors



Shower Screens

- Frameless
- Semi-Frameless
- Fully Framed
- Bath Panels
- Sliding Panels
- Fixed Panels



